

## Whittle, Jack

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**From:** bdatadisclosures@bt.com  
**Sent:** 24 December 2025 14:41  
**To:** jackwhittle@zoho.com  
**Subject:** DSAR ref: P2D6DYADY5

**Flag Status:** Flagged

Dear Jack Whittle,

Thank you for your recent Data Subject Access Request. We wanted to provide you with an update on its progress.

Due to the complexity of your request and the need to retrieve information from multiple systems and teams, it will take longer than the standard 30-day timeframe to complete.

In line with Article 12(3) of the GDPR, we are extending the deadline by an additional two months. However, please be assured that we are working hard to complete this as quickly as possible.

We aim to have your request completed by **26 February 2026**, if not sooner. We may contact you in the meantime if we need any further information.

If you have any questions or need assistance related to your DSAR, please reply to this message—we're happy to help.

Thank you for your understanding and patience.

Kind regards,

**Data Subject Access Request Team**