

Whittle, Jack

From: Whittle, Jack <jackwhittle@zoho.com>
Sent: 24 December 2025 09:28
To: cpo@bt.com
Subject: Fw: Subject Access Request - URGENT - BAN 225386871
Attachments: SAR_Cover_Letter_Jack_Whittle_BAN225386871_26_11_2025.pdf;
Subject_Access_Request_Jack_Whittle_BAN225386871_26_11_2025.pdf

Importance: High

Dear Data Protection Officer,

I refer to my Subject Access Request submitted on 26 November 2025. Under Article 15 of the UK General Data Protection Regulation and Section 7 of the Data Protection Act 2018.

The statutory one-month deadline for compliance expires on **26 December 2025**.

To date, I have received neither:

- the requested disclosure of personal data, nor
- any lawful notification of an extension under Article 12(3) UK GDPR setting out reasons of complexity or volume.

For clarity, bank holidays and seasonal closures do not suspend or extend statutory GDPR deadlines. Any extension must be notified within the original one-month period and must be properly justified.

Unless one of the following occurs by the end of **26 December 2025**:

1. full disclosure of the requested data, or
2. a valid and compliant extension notice under Article 12(3),

EE Limited will be in breach of its statutory obligations as a data controller.

This request is made in the context of an active complaint with the Financial Ombudsman Service and potential legal proceedings. I therefore require strict compliance.

If the deadline is missed, I will take further action without further notice, including escalation to the Information Commissioner's Office and reliance on non-compliance in ongoing regulatory and legal matters.

Please confirm receipt of this email and advise who is responsible for handling my request.

Regards,

Jack Whittle

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----- Forwarded Message -----

From "Whittle, Jack" <jackwhittle@zoho.com>
To cpo@bt.com

Date 26/11/2025 12:57:19
Subject Subject Access Request - URGENT - BAN 225386871

Information Classification: CONFIDENTIAL

Dear Data Protection Officer,

Please find attached my formal Subject Access Request under UK GDPR Article 15 and Data Protection Act 2018, Section 7.

Attached documents:

1. Cover letter providing context and- background
2. Formal Subject Access Request (11 sections)

Key details:


- Account/BAN: 225386871
- Order Reference: xko299591893
- Response deadline: [Date - 1 month from today]

I require acknowledgement of receipt within 48 hours as specified in the attached request.

This matter relates to an active Financial Ombudsman Service complaint and potential legal proceedings.

Yours formally,

Jack Whittle

 07377 077930

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